

#### **Inkjet Printer TS55-1800**

# **Requests for Care and Maintenance**

This machine is a precision machine equipped with extremely fine mechanisms. Especially, the nozzle surface of the heads from which the ink is discharged is affected even by a slightest attachment of dust or paper powder and the proper printing results could not be obtained. With a view to using this machine in a better condition, we would like to recommend performing the following care and maintenance on daily basis.

#### When to care

When to care	What to care	Reference Page
Once a day (at the end of the daily work)	Surroundings of the heads	P.3
	Wiper	P.4
	Capping station	P.5
	Cap Absorber	P.6
Once a week (at the end of the work on weekend)	Nozzle cleaning	P.7
	Waste ink tank	P.7
	Ink pack	P.7
When it becomes dirty	Media press	P.8
	Media sensor	P.8
	Platen	P.8
	Carriage filter	P.9
	Blow down fan filter	P.9
	Exterior	P.9
When the Machine Is Not Used for a Long Time	Perform "Storage Wash"	P.11



Tools required for maintenance

- Cleaning Stick for Head Surrounding (PN:SPC-0527)
- Washing liquid 03 Maintenance kit (PN:ML003-Z-K1)
- Cleaning stick
- Safety glasses
- Gloves
- Soft fabric
- Paper towel

### **Safety Precautions**

### **CAUTION**



Make sure to wear the attached safety glasses and gloves.



If ink should come into your eyes, immediately rinse with plenty of clean water for more than 15 minutes and rinse thoroughly to the back of the eyelids. Also, please consult a doctor as soon as possible. If ink adheres to the skin, please rinse thoroughly with a large amount of water and soap or skin detergent.



The ink, if mixed with water or alcohol, generates condensed substances. Pay attention not to deposit water or alcohol to the nozzle surface, surrounding area of the heads, caps and wipers.



To secure the stability of the ink discharge, when the printer is not used (output) for an extended period of time, it could become necessary to discharge periodically a small amount of ink (flushing), depending on the kinds of the ink.

When not using for an extended period of time, execute the [CUSTODY WASH] function of this equipment, ("When the Machine Is Not Used for a Long Time (CUSTODY WASH)" Chapter 4 of Operation Manual) and put off the power switch on the front, only. Leave the main power switch at the side of the equipment on and keep the cable socket inserted into the plug.



Never disassemble this machine. It could cause electrical shock, fire and breakage.



Keep away the moisture from the inside of this machine. If the inside is moistened, it could cause electrical shock, fire and breakage.



Perform the maintenance and care after switching off the power and taking off the power cable. Otherwise, it could cause unexpected accidents.



Avoid using benzene, thinner, and chemicals containing abrasive compounds. The surface of the cover could be degenerated or deformed.



Do not supply lubricant oil etc. to the inside this machine. It could cause the breakdown of this machine.

### Installation environment

- Use this printer as much as possible in a dust-free environment. Fans and air-blowers could cause the dustspewing.
- The using environment of this printer is from 20 to 30°C (68°F to 86°F) in temperature and from 35 to 65 % in relative humidity. Avoid the use of this printer at a temperature and humidity higher or lower than the indicated ranges.

#### **Daily care**



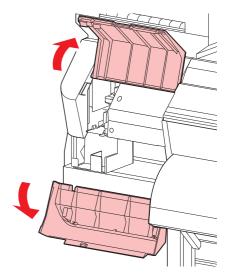
- When possible, use the cleaning stick (PN:SPC-0527) for cleaning around the head/ capping station/ wiper. Using the other cotton bud may attach lint, then it may damage the machine.
- Be sure to perform maintenance for the ink cap and the wiper of capping station every day. If you leave it dirty, dirt may adhere to the nozzle surface, or, dust and dry ink may be rubbed against the nozzle. It may cause discharge defect.
- Clean the bottom of carriage every day so that it will not get dirt from inks or dusts. If you leave it dirty, dust and
  dry ink may be rubbed against the nozzle at wiping operation when performing head cleaning.
- When you clean the carriage bottom surface, fully be careful not to rub the nozzle surface.

# Surroundings of the heads (Operation manual Chapter 4 "Cleaning the Ink Head and the Area Around It")

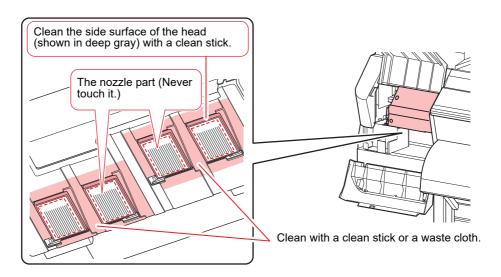
Cleaning Liquid 03 MAINTENANCE KIT (PN:ML003-Z-K1)



- The heads and their surroundings are the parts most liable to be tainted in this machine and if tainted, it
  could cause adverse effects to the functions of the machine and the results of the printings. Moreover, as
  the head itself uses very fine mechanisms, sufficient precautions are required for the care and
  maintenances.
- 1 Move the carriage to the left and open the maintenance cover.
  - Refer to the Step 1 to 4 of Chapter 4 "Cleaning the Head and the Area around It" of the user's manual to perform the operation.



- 2 Soak the clean stick or the waste cloth in the maintenance cleaning liquid and wipe off an accumulated ink on the side of the head and on the bottom surface of the carriage.
  - Never rub the nozzles.



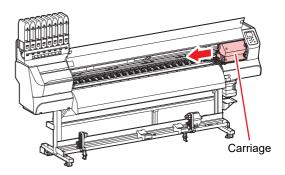
#### Wiper (Operation manual Chapter 4 "Cleaning the Wiper")

On the wiper, the ink, dust and paper powder are liable to accumulate. Check the state of the wiper and if it is stained, clean it.

Cleaning Liquid 03 MAINTENANCE KIT (PIN:ML003-Z-K1)

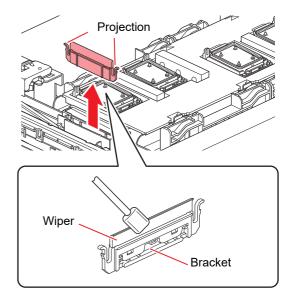
## 1 Move the carriage and open the right maintenance cover.

• Refer to the Step 1 to 4 of Chapter 4 "Cleaning the Wiper" of the user's manual to perform the operation.



#### 2 Clean the wiper.

- Remove the wiper by holding the protrusions at its both ends.
- Wipe off the ink sticking to the wiper and bracket with a clean stick dipped in cleaning solution for maintenance. Wipe off so that cleaning solution for maintenance will not remain.



Also, in the following cases, replace with the new Wiper kit according to Chapter 4 "Replacing the Wiper" in the operation manual.

- When the wiper is deformed
- When the stuck ink can not be wiped off
- When the warning for wiper replacement is indicated
- If nozzle missing or deflection is not fixed even after cleaning

The wiper used depends on the height of the head.

Range	Wlper		
Low	Wiper (PN:SPC-0843)		
Mid	Wiper (FN.3F0-0043)		
Hi	HiGap wiper (PN:SPC-0850)		



- Be sure to use a wiper that matches the height of the head. It may cause discharge failure such as nozzle clogging or color mixing.
- If you change the wiper, the number of times the wiper is used is reset.

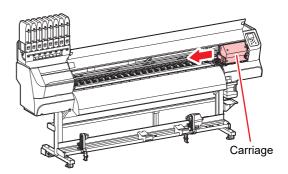
#### Capping Station (Operation manual Chapter 4 "Cleaning the Cap")

The surrounding area of the cap is also liable to be stained by the dust and ink. It is recommended to clean the head frequently using the cleaning liquid for maintenance suitable for the ink used to avoid the stains on the head.

• Cleaning Liquid 03 MAINTENANCE KIT (PN:ML003-Z-K1)

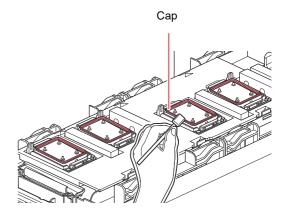
## 1 Move the carriage and open the maintenance cover.

• Refer to the Step 1 to 4 of Chapter 4 "Cleaning the Cap" of the user's manual to perform the operation.



#### 2 Clean the cap.

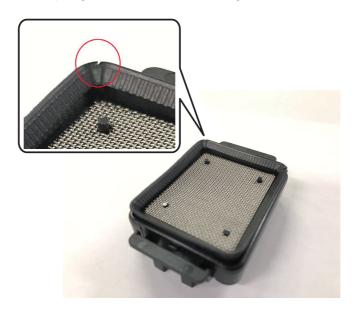
• Dip the clean stick into the cleaning liquid for maintenance and wipe off the cap. Wipe off so that cleaning solution for maintenance will not remain.



If the cap becomes dirty or gets scratches, or nozzle drop outs do not change even after cleaning (suction failure), replace the new cap (PN:SPC-0842) according to the Operation Manual Chapter 4 "Replacing the Cap".



• Be sure to replace the cap edge if it is scratched or damaged as shown below.

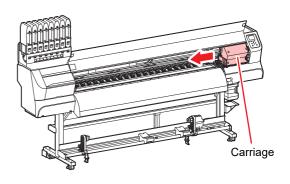


# Clean the Cap Absorber (Operation Manual Chapter 4 "Cleaning the Cap Absorber")

Ink will adhere to the Cap Absorber. Check the condition of the Cap Absorber and clean it if it is dirty.

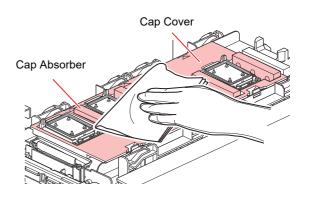
#### **1** Move the carriage

• Refer to Chapter 4 "Cleaning the Cap Absorber" in step 4 of the instruction manual and follow steps 1 to 4 for operation.



- Wipe ink adhering to the cap absorbent material so as to press with a paper towel or the like.
  - Clean the cap cover if it is dirty.

If the Cap Absorber is very dirty, replace it with a brand new Cap Absorber (PN:SPC-0845) According to Chapter 4 "Replacing the Cap Absorber" in the operation manual.



## Periodically care (Once a week)

Users are advised to perform the maintenance works described below once a week so that the printer will keep its high performance and accuracy over an extended period of its life.

#### Nozzle cleaning (Operation manual Chapter 4 "Nozzle cleaning")

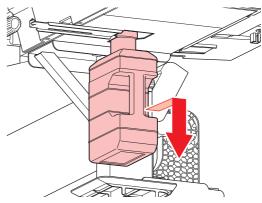
Periodically clean the nozzles so that printing defects do not occur.



• When regular maintenance is required, set the leave time of cleaning solution to "60 min".

# Waste ink tank (Operation manual Chapter 4 "If a Waste Ink Tank Confirmation Message Appears")

Check whether the waste ink tank is full or not. Take care so that the waste ink never overflows the tank.



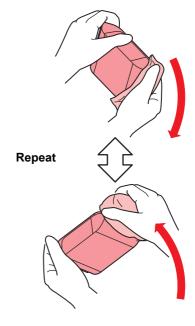
#### Ink pack (Operation manual Chapter 4 "Maintenance of ink pack")

Shake the ink pack and stir the ink in the pack once a week.

Otherwise, there may be a difference in color tone due to settling of the ink in the pack.

(A screen prompting to run once a week on the main screen is displayed.)

Hold firmly with a paper towel and shake it slowly



### When it becomes dirty

#### Media press (Operation manual Chapter 4 "Cleaning the Media Press")

When the cut dust of the media and other dusts accumulate between the media holder and the platen, it could cause the risks that the transfer of the media could not be performed properly or such dusts stick to the nozzles and this could interfere the proper printings. You are recommended to clean it frequently. If the Media Press is dirty, replace it with a new Media Press (PN:SPC-0789) according to Chapter 4 "Replacing the Media Press" in the instruction manual.



- If ink adheres to the end face of the media and becomes dirty, be sure to clean it.
- If ink adheres frequently, we recommended to set the vacuum fan to "weak" or "standard".

# Media sensor (Operation manual Chapter 4 "Cleaning the Media Sensor")

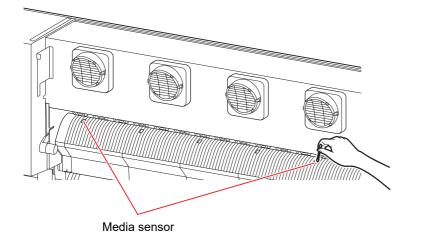
The media sensors are located on the platen in the backside and the bottom surface of the head. If the dusts and ink accumulate on the sensor, it could cause false detection of the media or the register mark. Wipe off the sensors with soft cloth or clean sticks.

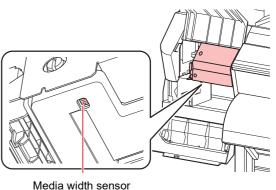


- · For the cleaning of the media sensors, never use the solvent.
- · When the sensor is heavily stained, wipe off with a cloth soaked in the waterdiluted neutral detergent.

#### The backside of the machine





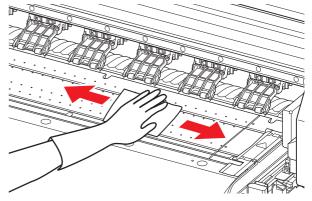


#### Platen (Operation manual Chapter 4 "Cleaning the Platen"

Platen is a place where dusts, paper powder, and ink are liable to accumulate. It is therefore suggested to clean it frequently. Wipe out the platen surface and the platen cover with a soft blush or cloth. The grooves for media holder and for cutting the paper (cutter line) are the place where the dusts are especially liable to accumulate. Clean them thoroughly.



- If ink adheres to the end face of the media and becomes dirty, be sure to clean it.
- If ink adheres frequently, we recommended to set the vacuum fan to "weak" or "standard".



# Carriage filter (Operation manual Chapter 4 "Replacing the Carriage filter")

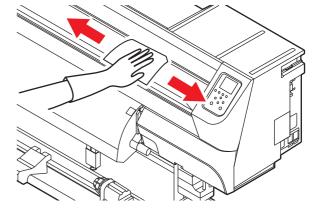
If the carriage filter becomes dirty, replace it with a new carriage fan filter (PN:SPC-0844) according to Chapter 4 "Replacing the Carriage Fan Filter" in the Operation Manual.

# Blow down fan filter (Operation manual Chapter 4 "Replacing the Blow down fan filter")

If the blow down fan filter becomes dirty, replace with a new blow down fan filter (PN:SPC-0774) according to Chapter 4 "Replacing the blow down fan filter" in the Operation Manual.

#### **Exterior (Operation manual Chapter 4 "Cleaning the Exterior Surfaces")**

Depending on the using environment, the dusts or sand powder could stick to the exterior of the main unit. To avoid the entry of the dusts into the moving part of the head, wipe them off with soft cloth dipped into water and squeezed tightly.



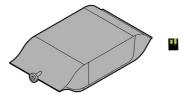
## Storage of media

Media should be stored in the little dust area, and not in direct sunlight. Avoid storing the media in the area with high temperature and high humidity.

## Storage of ink pack

Be careful of the followings to store.

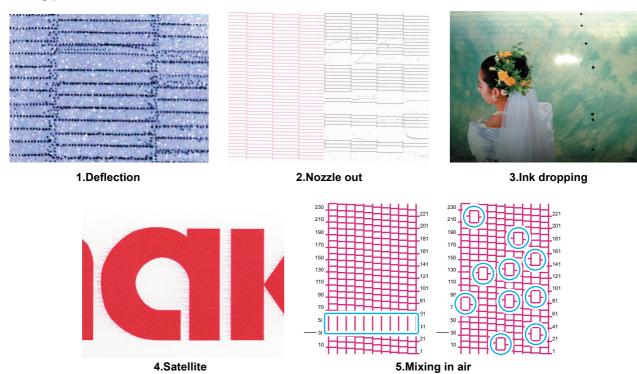
- Store the ink pack in no direct sunlight, and no high humidity.
- As it's a delicate product, do not drop it.
- Ink IC should not be contaminated and discharged static electricity.
- Be sure to store the ink pack and the ink IC together.



The board mounted on the ink pack

## The examples of defective printing

These following examples indicate improper head (nozzle) firing by dust, which effect printing. Confirm the nozzle condition periodically before or during outputting not to use in such as this condition. The nozzle condition can be confirmed with [test printing] in this plotter. (Operation manual Chapter 2 "Test Printing")



### Recovery method of defective nozzle discharge

When this printer has not been used for an extended period of time, or depending on the environmental temperature, the discharge at the nozzles could become unstable. In such a case, the following methods may be taken to recover the status of the nozzles.

For symptoms 1 to 4 in P.10 "The examples of defective printing"

#### 1. Daily maintenance and care

• Perform the cleaning of the parts described in this document.

## 2. Performing Head Cleaning (normal). Refer to Chapter 2 of Operation Manual.

 After having performed the care and maintenance stated in step 1, perform the cleaning of the heads in accordance with the procedures stated in Operation Manual. Perform test printing and check
(Chapter 2 of Operation Manual)

In the event nozzle missing etc. have not been improved

## 3. Performing Head Cleaning (hard). Refer to Chapter 2 of Operation Manual.

• If the nozzle missing does not disappear even after repeating the head cleaning (normal) several times, reset the cleaning mode to "hard" and perform the cleaning again. Perform test printing and check
(Chapter 2 of Operation Manual)

In the event nozzle missing etc. have not been improved

## 4. Perform the cleaning of the head nozzles. Refer to Chapter 4 of Operation Manual.

Perform the cleaning of the head nozzles. In this case, leaving time of the cleaning liquid for maintenance shall be made [1 minute]. Perform test printing and check
(Chapter 2 of Operation Manual)

In the event nozzle missing etc. have not been improved

## 5. Perform the cleaning of the head nozzles again. Refer to Chapter 4 of Operation Manual

Reset the leaving time of the cleaning liquid for maintenance to [10 minutes], and perform the cleaning of the head nozzles again.

Perform test printing and check
(Chapter 2 of Operation Manual)



• If the nozzle missing has not been improved even with the above operations, please call us or your sales agent from whom you purchased this printer.

## When the printer is not used for a long period

When the printer is not to be used for a period of one week or above, perform the cleaning of the heads and nozzles and the ink discharging channel before storing this printer.

### **Supplies**

Product Name	Product No.	Product Name	Product No.
Washing liquid 03 Maintenance kit	ML003-Z-K1	300 FAN FILTER	SPC-0774
MEDIA CUTTER BLADE	SPA-0107	MEDIA HOLDER	SPC-0789
Wiper cleaner	SPA-0243	3 INCHES PAPER TUBE	SPC-0827
SQUARE WASTE INK TANK 2L	SPA-0246	Cap ASSY	SPC-0842
PR10	SPA-0247	Wiper kit	SPC-0843
Rubber stopper for 2L case	SPA-0250	Carriage Filter	SPC-0844
Waste ink extend kit	SPA-0311	Cap Absorber	SPC-0845
MALE CONNECTOR ABSORBENT FOR MBIS	SPA-0625	HiGap wiper kit	SPC-0850
Cleaning Stick for Head Surrounding	SPC-0527		

